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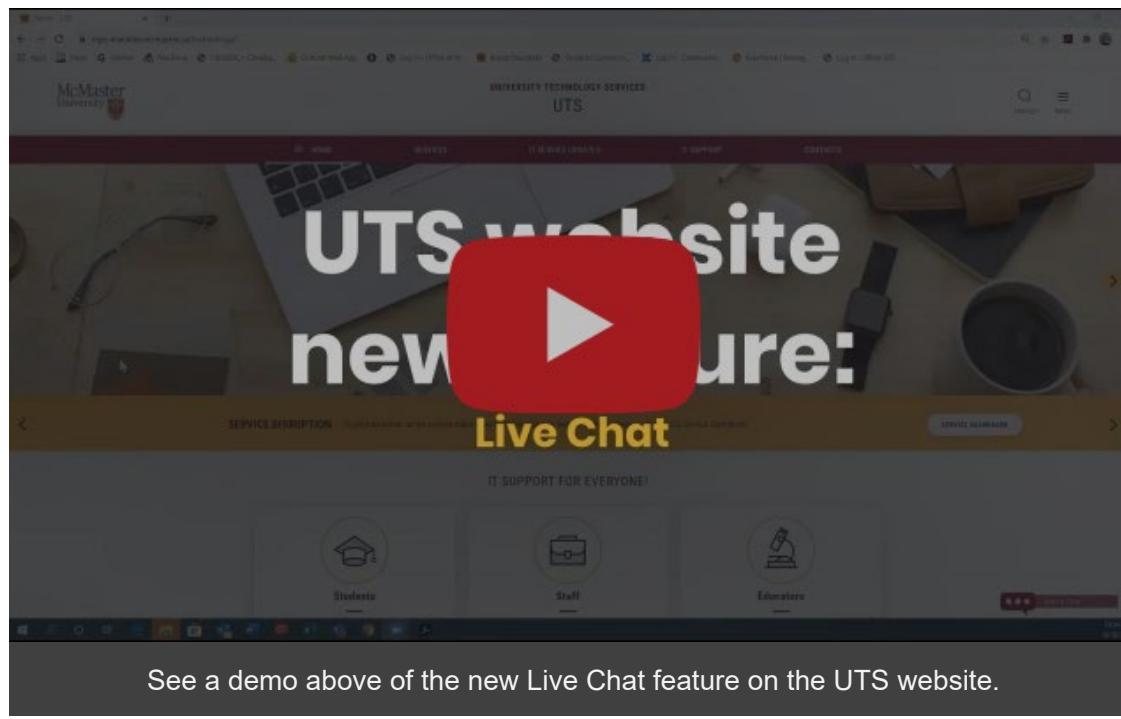


## August 2020 McMaster Connectivity Newsletter

*For the IT community, by the IT community.*

### McMaster IT News

**Introducing a new and refreshed University Technology Services (UTS) website!**

A screenshot of a computer screen displaying the McMaster University Technology Services (UTS) website. The website has a dark grey background with a large, semi-transparent red play button in the center. The text "UTS website new feature:" is overlaid on the play button. Below the play button, there is a "Live Chat" button. At the bottom of the page, there is a footer with icons for "Students", "Staff", and "Faculty".

See a demo above of the new Live Chat feature on the UTS website.

[The UTS website has undergone major changes in both appearance and features!](#) The new UTS website is now live with information about extended UTS Service Desk support hours, new Live Chat functionality, search filters, and so much more. A big thank you to the UTS team and McMaster IT community for their feedback and support in developing this website.

[Check out new UTS website](#)

## Welcome to McMaster's Director of Information Security: Tracy Dallaire



We are pleased to welcome Tracy Dallaire to the McMaster IT community! Tracy will join the team as Director of Information Security Services within the Office of the Assistant Vice President and Chief Technology Officer on Monday September 14. In this newly-created position, Tracy will develop and lead an IT Security road map for our institution as part of the McMaster IT Strategic Plan, participate on the AVP and CTO leadership team, and lead the IT Security Team within University Technology Services (UTS).

Tracy comes to McMaster with 25 years of public sector experience, most recently from Mohawk College where for the last four years she has held the

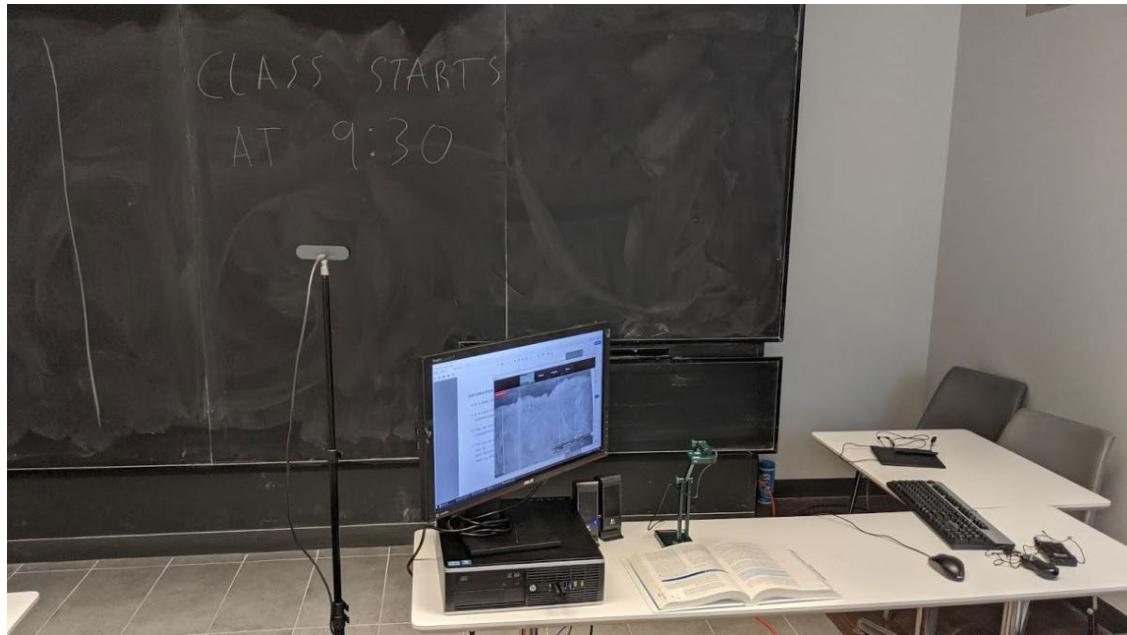
positions of Senior Director Technology Integration Academic and Senior Director IT Strategy, Cyber and Architecture respectively.

## AVP & CTO Update: August 17, 2020

As AVP & CTO Gayleen Gray celebrates her third year at McMaster, she shares reflections on all the McMaster IT community has accomplished, and encourages us all to celebrate our successes, big and small.

[Read Gayleen's update](#)

## How McMaster IT is prepping for the fall



McMaster's IT professionals have rapidly evolved our campus for a remote teaching and learning environment. In preparation for the fall, many creative solutions have been developed in partnership between learners, instructors and McMaster IT across campus.

[Read article](#)

## ITSAC 2019-2020 Report



The Information and Technology Student Advisory Committee (ITSAC) provides a forum for students to discuss current campus technology priorities and ensure they have meaningful involvement in enhancing the IT experience at McMaster. A big thank you to Marzena Kielar and Christa Morrison for co-chairing the 2019-2020 committee.

Thank you as well to Marzena for getting ITSAC off the ground in 2018 and for helping shape the productive committee to what it is today! As Marzena completes her term as co-chair, ITSAC is pleased to welcome to Elizabeth DiEmanuele from the Student Success Centre who will co-chair with Christa for the 2020-2021 academic year.

To learn more about the contributions of ITSAC to date, please read the full 2019-2020 report by clicking the link below.

[Download the report](#)

## How McMaster instructors are leveraging Microsoft 365 teaching tools

A collage of images related to Microsoft Teams and Office 365. It features a quote from Katie Moisse, a blurred background of hands using a laptop, the Microsoft logo, the Office 365 logo, and a circular portrait of Katie Moisse.

As we head into the fall term, instructors across campus are busy preparing their courses. Microsoft 365 offers a suite of tools that can make online teaching and learning a more seamless experience. Read cases studies how three instructors use 365 tools in a variety of unique approaches for their online and virtual classes.

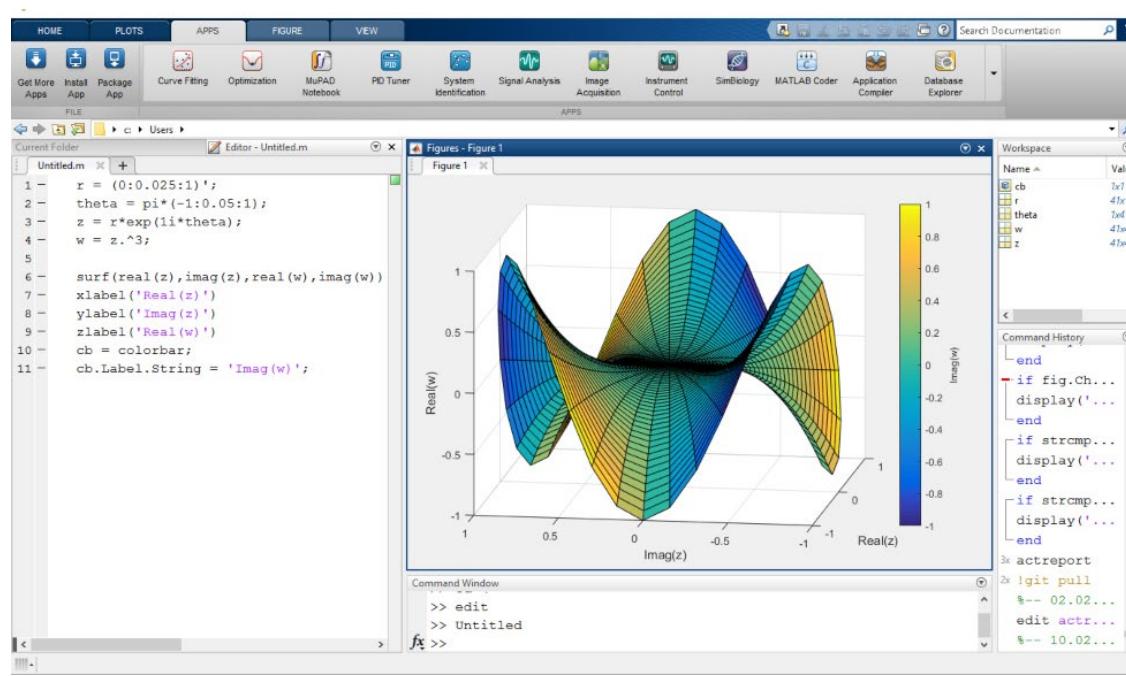
## See instructor use cases

## Upcoming Microsoft 365 sessions for students

Students can now sign up for Microsoft 365 training sessions in preparation for the fall term. From early September to October, student-focused sessions are available for Microsoft Teams, OneNote, OneDrive and many more.

## Register here

## **MATLAB and Pavlovia unlimited, remote access now available for the McMaster community**



McMaster is providing access to key software platforms that allow next-level experiences to all students, faculty, staff and researchers at no additional cost. MATLAB and Pavlovia allow users to develop, design, collect data, analyze and visualize in a variety of research and teaching fields that span the entire campus. These softwares will help students continue to gain experiential learning opportunities from off campus.

[Read article](#)

## McMaster Women in Tech August 2020 Changemaker: Jodie Lobana





Our campus is closely intertwined with technology. And our community members continue to develop and advance the technology we use. Campus is not the only place where change occurs. The McMaster Women in Tech series sees the contributions made beyond our campus borders. Work and research by McMaster Women in Tech changemakers benefit all of Canada and lead to a Brighter world. Watch the video above as our latest changemaker, Jodie Lobana, discusses mentorship, AI governance and more with AVP & CTO Gayleen Gray.

[Read Jodie's profile](#)

## Items of Interest

**Big Ideas: New podcast produced by Faculty of Engineering colleagues**



Big Ideas for a Changing World focuses on innovative solutions for our greatest challenges. This new podcast from the Faculty of Engineering will centre around potential solutions during the pandemic, with later episodes branching out into other research areas.

[Listen here](#)

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**Have a story or something you want to share with the IT Community?**  
Email Mary Taws (Acting Manager, Communication & Culture) at  
[tawsm1@mcmaster.ca](mailto:tawsm1@mcmaster.ca) to feature an article!

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